



February 18, 2026

**Important Action Required: Update Your VSP Payment Information**

Dear [Member Name],

We're reaching out with an important update about your VSP® Vision Care account. VSP has transitioned to a new payment processing bank, and you are required to take action to ensure your future payments are processed correctly.

**What This Means for You:**

- VSP has moved from U.S. Bank to KeyBank for payment processing.
- If you pay by check or use your bank's bill pay service, **please update your records** promptly with the new remittance information below.

If your payment is not sent to the new address, it may be delayed or unable to be applied to your account, which could impact your coverage. Updating your payment details now will help avoid any interruption.

**New Remittance Information:**

VISION SERVICE PLAN PO BOX 74188 CLEVELAND, OH 44194-0002
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**A Simpler, Faster Way to Pay:**

The easiest way to pay is online at [vsp.com](https://vsp.com). You can:

- Set up **Auto Pay** for worry-free payments
- Pay securely by **ACH** or **credit card**

If you currently use your bank's bill pay service, we strongly encourage switching to Auto Pay through [vsp.com](https://vsp.com) for added convenience and security.

**If you have any questions, please contact:**

UC Retirement Administration Service Center (RASC) at 1-800-888-8267  
Hours: Monday–Friday, 7 a.m. to 4:30 p.m. (PT)

Thank you for choosing VSP Vision Care. We appreciate your prompt attention to this important update.

Sincerely,

VSP Individual Billing