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## Update on the Upcoming Changes to UCR's Storage Quotas

1 message

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UCR Information Technology Solutions <its@ucr.edu>

Fri, Mar 15, 2024 at 1:13 PM

To: tech-bulletin@lists.ucr.edu

Dear Highlander,

This is a follow-up message to my November 14 email (attached) to all UCR students regarding upcoming changes to Microsoft and Google's online storage offerings. In that email, I referenced a new Google Workspace storage quota of 25 GB, effective June 1, 2024. The deadline has now been extended to June 15, 2024.

Your access to all Google Workspace services available to you will remain unchanged. This includes R'Mail, Drive, Photos, Docs, Sheets, Slides, Forms, and Gemini (formerly Bard). However, you are encouraged to review the data you are currently storing and to regularly perform a cleanup. Here are some helpful tips to manage your UCR data storage:

- [See your current storage usage](#)
- [Use Google Takeout to export your data from your UCR Google account](#)

I also ask that you take note of the [new storage limit for alumni](#) so you can prepare accordingly.

As I wrote in my November 14 email, the need to adjust UCR's storage quotas is directly tied to Google and Microsoft's decision to move away from unlimited and low-cost online storage offerings ([read more about it here](#)). ITS understands that access to data is critical for the operation of the University. This is why ITS is committed to providing sustainable and cost-effective storage solutions that cater to the diverse and growing needs of our campus community, while also balancing those needs with the University's fiscal responsibility to adapt to the evolving landscape of data storage.

I appreciate your continued support and collaboration as we navigate these changes together. If you have any questions about storage options, please contact ITS at (951) 827-4848 or email [workspacequestions@ucr.edu](mailto:workspacequestions@ucr.edu).

Sincerely,

**Matthew Gunkel**

Associate Vice Chancellor and Chief Information Officer  
Information Technology Solutions  
University of California, Riverside

**Please Note: This email account is not monitored by ITS staff. If you require technical support, please take one of the following actions:**

- Visit the ITS website at [its.ucr.edu](https://its.ucr.edu) to find self-help articles, submit and track support tickets, request IT services, and more.
  - For live support, you can contact the BearHelp helpdesk during normal business hours (M-F, 8am-5pm) at 951-827-4848
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