

## Update on the Upcoming Changes to UCR's Storage Quotas

1 message

**UCR Information Technology Solutions** <its@ucr.edu>To: tech-bulletin@lists.ucr.edu

Wed, Feb 28, 2024 at 5:05 PM

Dear Colleague,

This is a follow-up message to my November 8 email (attached) to all UCR Faculty regarding upcoming changes to Microsoft and Google's online storage offerings. In that email, I referenced a new Google Workspace storage quota of 100 GB effective June 1, 2024. The deadline has now been extended to June 15, 2024.

Our data indicate that you are currently using more than 100 GB of Google Workspace storage, placing you over the quota. To ensure that your storage services are not interrupted, ITS is providing you with an additional 1 TB of Google Workspace storage at no cost to you. You can expect this storage increase to take effect before the June 15, 2024 deadline.

While no action is required on your part, you are still encouraged to review the data you are currently storing and to regularly perform a cleanup. Here are some helpful tips to manage your UCR data storage:

- See your current storage usage
- Use Google Takeout to export your data from your UCR Google account
- Request storage consultation with ITS

As I wrote in my November 8 email, the need to adjust UCR's storage quotas is directly tied to Google and Microsoft's decision to move away from unlimited and low-cost online storage offerings (read more about it here). ITS understands that access to data is critical for your research and teaching endeavors. This is why ITS is committed to providing sustainable and cost-effective storage solutions that cater to the diverse and growing needs of our faculty and researchers, while also balancing those needs with the University's fiscal responsibility to adapt to the evolving landscape of data storage. To understand what data storage options are available here at UCR, please visit Storage at UCR or request a consultation with one of our data storage experts.

I appreciate your continued support and collaboration as we navigate these changes together. If you have any questions about storage options, please contact ITS at (951) 827-4848 or email <a href="mailto:workspacequestions@ucr.edu">workspacequestions@ucr.edu</a>.

Sincerely,

## **Matthew Gunkel**

Associate Vice Chancellor and Chief Information Officer Information Technology Solutions University of California, Riverside

Please Note: This email account is not monitored by ITS staff. If you require technical support, please take one of the following actions:

- Visit the ITS website at its.ucr.edu to find self-help articles, submit and track support tickets, request IT services, and more.
- For live support, you can contact the BearHelp helpdesk during normal business hours (M-F, 8am-5pm) at 951-827-4848