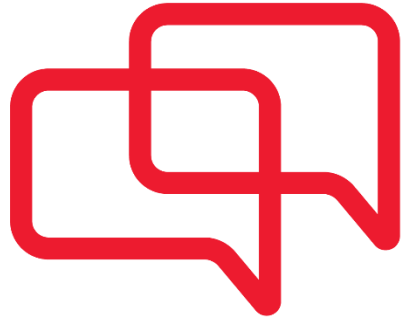


EMPLOYEE AND ORGANIZATIONAL DEVELOPMENT INVITES YOU TO REGISTER
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Crucial Conversations[®]

FOR MASTERING DIALOGUE

Participants will gain practical tools to:

- Speak persuasively, not abrasively
- Foster teamwork and better decision making
- Build acceptance rather than resistance
- Resolve individual and group disagreements respectfully

Course fee of \$250 includes:

- 2-day Blended Format* course
- 12-month access to the On-Demand learning platform
- *Crucial Conversations: Tools for Talking When Stakes are High*, by Kerry Patterson and Joseph Grenny, eBook

*Blended Format consists of self-paced learning through the On-Demand portal and live virtual instructor-led skills practice sessions.



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