Dear UCR student,

You’ve come so far in your educational pursuit. Please, don’t stop now. We want you to remain part of our Highlander family.

We provided you a five (5) business day grace period for payment, however, the final fee deadline was still missed. As such, you have been dropped from your courses for non-payment.

If this was an oversight, please re-enroll and pay all tuition, fees and outstanding balances immediately using one of our convenient payment options available through [Student Business Services](https://sbs.ucr.edu/student-services#payment_options).

If you expected that financial aid would cover your tuition and fees, please confirm your financial aid award status to ensure it can be counted towards your fees. To verify your financial aid status, log into your [R’Web portal](https://rweb.ucr.edu). Select the "Financial Aid" icon, then the "Award" link to review your financial aid awards. If you don’t have an award, click on the "Requirements and Eligibility" link to complete any outstanding requirements.

If admission to a future quarter is a better option, you can re-enroll for up to two additional consecutive quarters without having to reapply for admission. Please visit the [Registrar’s website](https://registrar.ucr.edu/registering/cancellation-withdrawal-absence-readmission#cancel_your_registration) for details.

If you re-enroll and decide not to attend UCR this term, please be sure [to cancel or withdrawal](https://registrar.ucr.edu/registering/cancellation-withdrawal-absence-readmission). Failure to do so could result in tuition and fee charges. Withdrawing from the university does not guarantee a reversal of charges. Charges are subject to the [refund schedule](https://registrar.ucr.edu/tuition-fees/refunds) and are based on the effective date the request was processed.

Please contact the following departments or individuals for information or assistance on any loan, billing, or enrollment questions you may have:

For billing questions, contact Student Business Services:

email: [sbsofc@ucr.edu](mailto:sbsofc@ucr.edu)

website: sbs.ucr.edu

For financial aid questions contact the Office of Financial Aid:

telephone: (951) 827-3878

email: [finaid@ucr.edu](mailto:finaid@ucr.edu)

website: financialaid.ucr.edu or ask ScottyBot at: <https://financialaid.ucr.edu/#bot>

For enrollment questions, contact your academic advisor.

Office of the Registrar