Dear UCR student,

We are so happy that you are part of the Highlander family. As you focus on the beginning of instruction, we would like to share a few reminders.

Students who have outstanding tuition and fees for the quarter were recently removed from their courses for missing the fee payment deadline. Although you **do** have an outstanding balance, *as a courtesy, you were not removed from your courses, but you were assessed a $45.00 Administrative Tuition Processing Fee.* If this was an oversight, please pay all tuition, fees and outstanding balances immediately using one of our convenient payment options available through [Student Business Services](https://sbs.ucr.edu/student-services#payment_options). Failure to pay your outstanding balance will result in a hold being placed on your account that will prevent further enrollment.

If you expected that financial aid would cover your tuition and fees, please confirm your financial aid award status to ensure it can be counted towards your fees. To verify your financial aid status, log into your [R’Web portal](https://rweb.ucr.edu/). Select the "Financial Aid" icon, then the "Award" link to review your financial aid awards. If you don’t have an award, click on the "Requirements and Eligibility" link to complete any outstanding requirements.

If you decide attending UCR this fall is not the best option, please initiate a cancellation or withdrawal to ensure your record is not negatively impacted, and to determine what level of tuition and fee [refund](https://registrar.ucr.edu/tuition-fees/refunds) you may be entitled to. If you officially cancel for the term, you can re-enroll for up to two additional consecutive quarters without having to reapply for admission. Please visit the [Registrar’s website](https://registrar.ucr.edu/registering/cancellation-withdrawal-absence-readmission#cancel_your_registration) for details.

Please contact the following departments for additional information or assistance:

For billing questions, contact Student Business Services:

email: [sbsofc@ucr.edu](mailto:sbsofc@ucr.edu)

website: sbs.ucr.edu

For financial aid questions contact the Office of Financial Aid:

email: [finaid@ucr.edu](mailto:finaid@ucr.edu)

website: financialaid.ucr.edu or ask ScottyBot at: <https://financialaid.ucr.edu/#bot>

For enrollment questions, contact your academic advisor.

Office of the Registrar